

# InfoSnap Online Registration: Questions that may not let you submit.

**Home phone number:** If you don't have one or are new to the area, here is a list you can choose from. You can change this at any point throughout the school year with the Front Office, but in order to submit you must have something.

You can input one of the following:

1. Your cell phone number
2. The school phone number, Deretchin 832.592.8700
3. Your work phone number
4. A friend/relative who we can contact to get in touch with you.

## **Parent information:**

You must put a “and” not “&” if the parents live in the same household.

**Emergency Contacts 1:** If you don't have one or are new to the area, here is a list you can choose from. You can change this at any point throughout the school year with the Front Office, but in order to submit you must have something.

If you don't have one you MUST input the following:

1. First name: none  
Last name: none  
Phone number: Your phone number or the School's number 832.592.8700.

**Doctor and Hospital Information:** If you don't have one or are new to the area, here is a list you can choose from. You can change this at any point throughout the school year with the Front Office, but in order to submit you must have something.

You can input one of the following:

1. Memorial Hermann The Woodlands Hospital 713.897.2300
2. CHI St. Luke's 936.266.2000
3. The Woodlands Houston Methodist 713.790.3333

**If they still can't submit, the parent will need to contact InfoSnap directly because we can't. Below are two ways they can contact the company.**

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Clicking on the link brings up a screen that allows the parent/guardian to ask a question of the support staff at InfoSnap.



Submit a Request or Search FAQ

Got a question? We're always ready for a pop quiz.

Never fear; your superhero InfoSnap specialists are here! We serve over 650 clients around the world, and we're dedicated to helping each and every one of them, including the families. If you're the parent or guardian of a student and have any trouble completing a form, or have questions about a snapcode, please contact us.

Our Help Center is available 24/7 where you can browse answers to frequently asked questions and submit electronic support tickets. We respond to submitted tickets during regular business hours.

[Click here to visit the Help Center.](#)

Or, you can always call us at **866.752.6850**. Our InfoSnap superheroes are ready to help Monday to Friday, 8am – 5pm CST, with extended hours until 7pm in July and August.